



Arbor Eyecare

Patient Portal Access

Access all of your records or message our office anytime, day or night. Follow these easy steps to get started!

Your account:

The Patient portal can be accessed through our website at www.see20-20.com. Click on the “Patient info” tab at the top of the screen. Then click “Patient Portal” button. Contact our office to obtain your login information, including your username and password.

After you login, you will be taken to a **Patient Info** screen where you can view and edit all of your contact information and medical history. Please change your password the first time you login, to ensure your information is protected.

View and edit your account information for the **Patient Info** tab.

View Messages

Messages are available in the Contract US tab. You will have several options.

- **Print a message** – print your message
- **Forward a message** – Send a message to another doctor outside of the practice
- **Reply** – Reply to your physician’s message

Send Messages

Messages to your Eye Doctor are encrypted to ensure the protection of your health records.

View Your Medical Records

Access your medical records from the **Visit Info** tab. You will have several options.

- **View and update your health history** – View your medical records, test results and patient education materials on the secure web page. Use the Patient info to:
 - View: your address, phone number, and insurance information
 - Update: Manage your allergy, family history, social history, medical history, and ocular history information.
- **Download text and date** – Download and print your personal health record.
- **Transmit** – Sent your medical records to another doctor using a highly secure direct email technology.